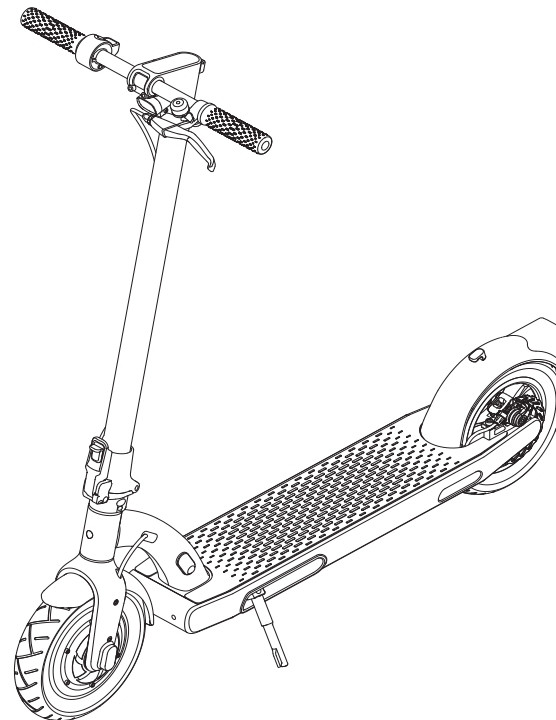


# NAVEE Electric Scooter N40 User Manual



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For more information, please visit [www.naveetech.com](http://www.naveetech.com)

Manufactured by: Brightway Innovation Intelligent Technology (Suzhou) Co., Ltd.

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Economic Development Zone, Suzhou Jiangsu P.R. China

Made in China

Original instructions  
NKP21111-A25-EU-A00

The illustrations in this manual are for reference only, the actual appearance  
shall be subject to actual product.



<b>EN</b>	User Manual	1
<b>FR</b>	Manuel d'utilisation	23
<b>DE</b>	Benutzerhandbuch	45
<b>IT</b>	Manuale utente	67
<b>ES</b>	Manual de usuario	89
<b>PL</b>	Instrukcja obsługi	111
<b>NL</b>	Gebruikershandleiding	133
<b>PT</b>	Manual do utilizador	155

## 1. Safety Instructions

**IMPORTANT!** Please read carefully before using the product and keep for future reference. For detailed e-manual, please visit [www.naveetech.com](http://www.naveetech.com)

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.
- This appliance is intended for riders older than 16 years and persons with physical and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
- The appliance is only to be used with the power supply unit provided with the appliance.
- Wear a helmet, elbow pads and knee pads in case of a fall to avoid injury. Improper driving may lead to falls or serious accidents.
- The scooter shall be used by one person only. Shoes must be worn while riding. Do not use the scooter for other purpose. This scooter is not intended for acrobatic use.
- The product is recommended for riders above age of 16 and below age of 50. People who are not suitable for riding this product include: (1) persons under the influence of alcohol or drugs, (2) persons unable to engage in strenuous physical activities due to health or physical conditions, (3) persons who are incapable of keeping their balance or who cannot keep their balance due to impaired motor skills, (4) persons whose size exceeds the weight limit, (5) women who are pregnant, (6) persons who suffer from visual and/or hearing impairments.
- Comply with local laws and regulations when riding this product. Do not ride where prohibited by local laws.
- When riding in countries and regions where there are no relevant national standards and regulations for electric scooters, please be sure to strictly abide by the safety requirements for drivers in this operation manual. Brightway innovation Intelligent Technology (Suzhou) Co., Ltd. will not bear any direct responsibility and joint and several liability for all property, personal losses, accidents, legal disputes, and all other adverse events that cause conflicts of interest caused by the use of behaviors in violation of the instructions for use.
- Do not ride in traffic lanes or residential areas where vehicles and pedestrians are both allowed. When passing through a place designated for pedestrians who are entitled to the right-of-way laws like crosswalk, please get off to walk along with the scooter.
- Do not choose places where children, pedestrians, pets, vehicles, bicycles or other obstacles and potential dangers may appear for your first ride.
- Check the scooter before every use. When you note loose parts, low battery alerts, flat tires, excessive wear, strange sounds, malfunctions and other abnormal conditions, stop riding immediately and call for professional support.
- To ride safely, you must be able to clearly see what is in front of you and you must be clearly visible to others.
- Do not ride in bad weather, low visibility, or after intense physical exertion.
- Always park the scooter with kickstand on an even and stable surface.
- This electric scooter is a leisure device. However, when entering a public area, it will be considered a means of transportation and subject to possible safety risks for all means of transportation. Riding in strict accordance with the instructions in this manual will protect you and others to the greatest extent.

# 1. Safety Instructions

- The user should check the limits of use in accordance with the local regulations. Ride the scooter on the roads or areas permitted by local regulations and laws and park it in the areas permitted. The maximum speed of the scooter is limited to 25 km/h. If the local regulations and laws have different provisions on the maximum speed, the local regulations and laws will prevail. Please respect and follow the road safety and vehicle rules.
- Respect pedestrians' Right of Way. Try not to startle them while driving, especially children. When you ride from behind pedestrians, ring your bell to give them a heads-up and slow your scooter down to pass from their left, and keep to the right at a low speed while riding across them (applicable to countries where vehicles drive on the right). When you drive across pedestrians, keep the lowest speed or getting off the vehicle.
- In any case, anticipate your trajectory and your speed while respecting the code of the road, the code of the sidewalk and the most vulnerable. Notify your presence when approaching a pedestrian or cyclist when you are not seen or heard. Cross the protected passages while walking. Cross the protected passages while walking. Avoid high traffic areas or overcrowded areas.
- Riding with high speed or a speed that is not appropriate or adequate for the situation (bad weather conditions, bad surface conditions, or the like) may lead into a potential loss of stability or loss of control. To reduce any risk, you must follow all instructions in this manual. Be careful when mounting and dismantling the product, it may fall and cause injury.
- Traffic in the city has many obstacles to cross such as curbs or steps. It is recommended to avoid obstacle jumps. It is important to anticipate and adapt your trajectory and speed to those of a pedestrian before crossing these obstacles. It is also recommended to get out of the vehicle when these obstacles become dangerous due to their shape, height or slippage.
- Do not lend your scooter to whoever does not know the operations. Before lending the electric scooter to others, please make sure that the rider has read this instruction manual and watched the instruction video, and understood the basic operation. Remind riders to wear safety protection correctly to ensure the safety of riders.
- Contact your seller for appropriate training organizations.
- In all cases, take care of yourself and others.
- Any load attached to the handlebar will affect the stability of the vehicle.
- Do not touch the brake system, it could cause injuries due to sharp edges. The brake may become hot in use. Do not touch after use.
- The A-weighted emission sound pressure level is less than 70 dB(A).
- For a better riding experience, it is recommended to carry out a regular maintenance of the product.
- Eliminate any sharp edges caused by use.
- Accessories and any additional items which are not approved by the manufacturer shall not be used.
- Regularly check the tightening of the various bolted elements, in particular the wheel axles, the folding system, the steering system and the brake shaft.
- Do not modify or transform the vehicle, including the steering tube and sleeve, stem, folding mechanism and rear brake.
- Make sure the scooter is turned off when being transported and kept in its original packaging if possible.

# 1. Safety Instructions

- In order to avoid accidental injuries such as electric shock and fire caused by improper use, please read the instructions carefully before use, and keep them properly for future reference.
- Please use this product in accordance with the instructions in the User Manual. Users are responsible for any loss or damage arising from improper use of this product.
- Do not charge if the charge port or charge cable is wet. Read this manual carefully before charging.
- Do not charge the scooter at an ambient temperature above 45° C or below 0° C.
- **WARNING:** For the purposes of recharging the battery, only use the detachable supply unit provided with this appliance. Do not use a battery charger from any other product. Keep a safe distance from the surrounding combustibles when charging.
- **WARNING:** Do not use any third-party battery or battery charger. Use only with FY0684201500 supply unit.
- **WARNING!** Keep plastic covering away from children to avoid suffocation.
- **WARNING!** Never use the product close to a water source.
- **WARNING!** Stop using the product when damaged.

## Environmental Instructions

The scooter contains a rechargeable lithium-ion battery pack, and improper disposal of these batteries will cause harm to the environment. Follow the steps below to remove the batteries before disposing of the scooter and discard the batteries properly:

1. Before removing the batteries, it is better to use them up and make sure the scooter is disconnected from the power supply. Then unscrew the bottom cover of the scooter to remove it.
2. Unplug the battery connector, and then remove the batteries. Do not damage the battery case to avoid any risk of injuries.
3. Discard the removed batteries at a professional recycling facility.

## 2. Product Overview

### Accessories



User Manual

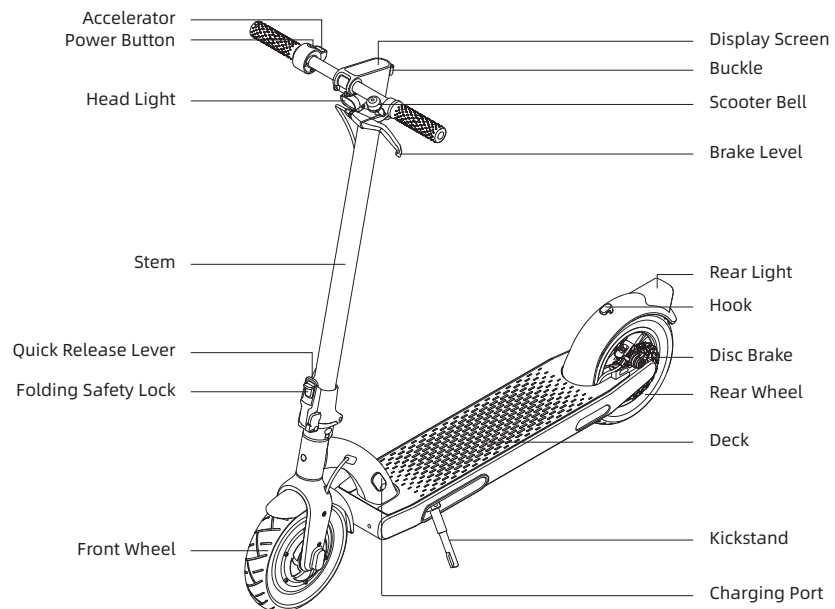


Charger



M3 MS Wrench (3mm)

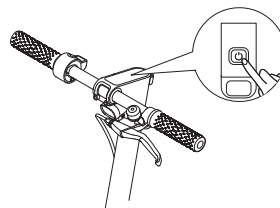
### Scooter





The illustrations in this manual are for reference only, the actual appearance shall be subject to actual product.

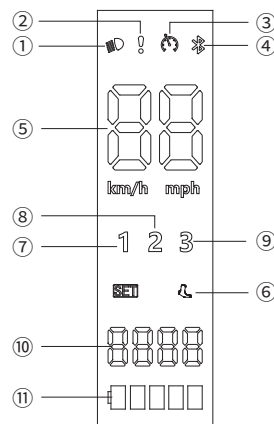
## 2. Product Overview


### Power Button



Press and hold the button  for 3 seconds to turn the scooter on/off. When the scooter is on, press the button  to turn on/off the headlight and tail light, and press twice to cycle through the modes.

### Dashboard

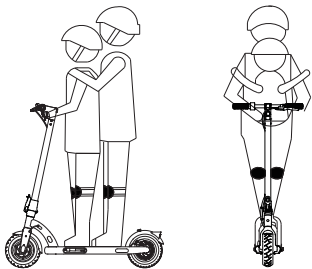


- ① Headlight State Indicator
- ② Error Notification: When the wrench icon displays red, it indicates that the scooter has an error.
- ③ Cruise Control: The cruise control function is disabled by default and can be enabled in the app.
- ④ Bluetooth: When the bluetooth icon is on, it means that the scooter has been successfully connected to the mobile device.
- ⑤ Speedmeter: Indicates the current speed.
- ⑥ Walking Mode:  is for walking mode, and its maximum speed is 6 km/h.
- ⑦ First Gear
- ⑧ Second Gear
- ⑨ Third Gear
- ⑩ Total Mileage
- ⑪ Battery Level: The battery power is indicated by 5 bars, each representing approximately 20% of a full battery.

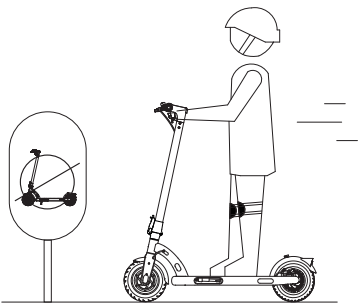
### 3. Precautions

**Note:** Before using the product, please carefully read and abide by the following important safety information.

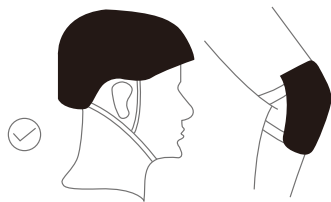
1. This product can only be used by one person. Do not carry others at the same time while you are riding.



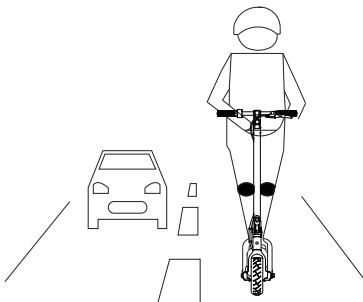
3. Do not ride this product in areas in which it is unsafe or illegal to ride, or on unsafe or off-limits roads.



2. When riding this product, please wear a safety helmet and suitable protective devices. Do not ride barefoot, or in high-heeled shoes.

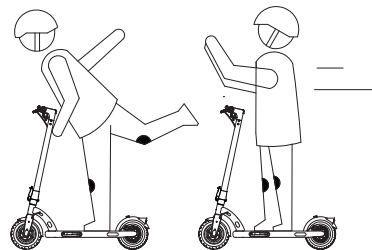


4. It is forbidden to ride this product on public roads and highways.



### 3. Precautions

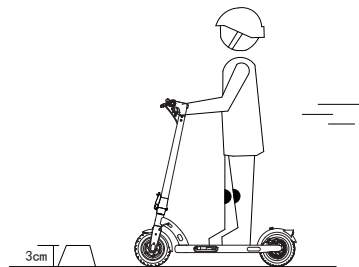
5. Do not engage in any dangerous or unsafe actions during driving, such as riding with one leg or one hand. Make sure that both of your legs and hands are on the scooter at all times.



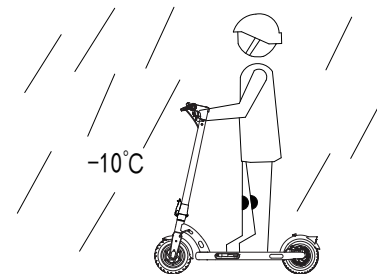
7. For your driving safety, please maintain speeds within 25 km/h while riding. Please try to avoid riding at night. If you are required to ride at night, please turn on the lights and maintain speeds of 15 km/h or less.



6. Do not attempt to ride over steps, curbs, or other obstacles that have a height of more than 3 cm. Doing so may cause the scooter to overturn and thereby cause personal injury or damage to the driver and/or the product. Any steps, curbs and/or other obstacles with a height below 3 cm should also be avoided as far as possible. Do not park the scooter on an incline.

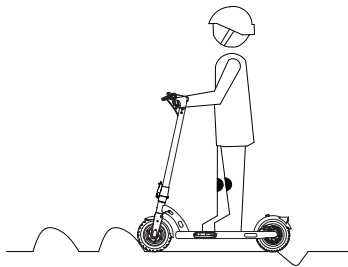


8. Do not use this product in an environment with a temperature below  $-10^{\circ}\text{C}$  /  $14^{\circ}\text{F}$ .

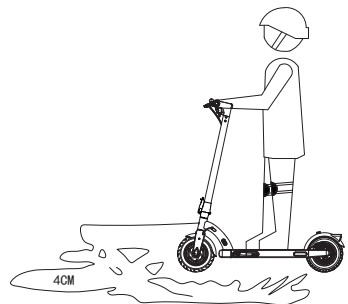


### 3. Precautions

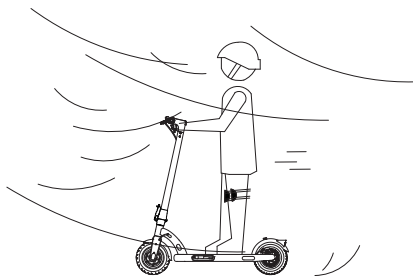
9. In case of uneven roads or other poor road conditions, please slow down in time and attempt to drive slowly and carefully, or else get off and push it until better conditions are available. The scooter is a special riding product, please try riding on a flat, smooth road in optimal conditions.



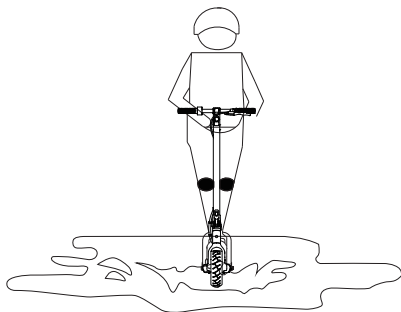
11. Do not immerse the product in water more than 4 cm / 1.57 inches deep to avoid damaging the battery of the scooter.



10. Do not drive the scooter in snow, rain, mud, icy, or wet roads under any circumstances. Do not drive the scooter over obstacles (such as sand, loose gravel, or road blockages). Doing so may result in loss of balance or grip, and possible injury. If riding in rain is unavoidable, please keep your distance and avoid sudden braking.



12. Do not ride if the road contains oil or ice on the surface.

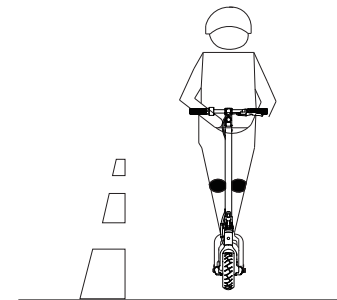
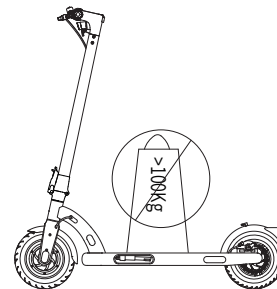


### 3. Precautions

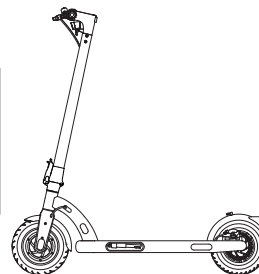
**Safety tips:** Do not hang or place any objects on its handlebars and body while riding.

13. Do not use this product beyond the maximum load (100 kg / 220.5 lbs) as specified by this product.

15. Users should ride safely and legally in strict accordance with local laws and regulations.

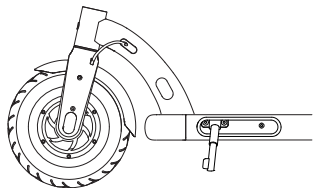


14. Please avoid using or placing this product in an environment where the temperature is above 45 °C / 113° F or below -10 °C / 14 °F. Please do not place this product together with flammable items so as to reduce the risk fire in the event of unlikely and unfortunate circumstances.

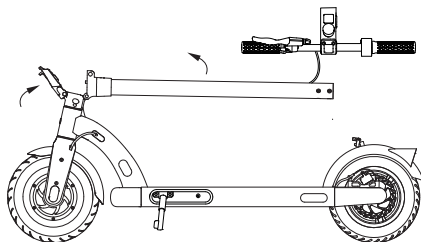


## 4. Assembly

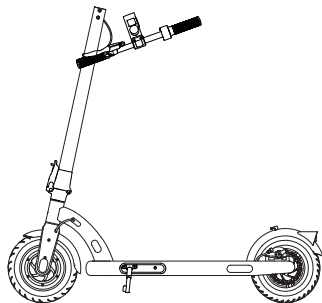
1. Open the kickstand.



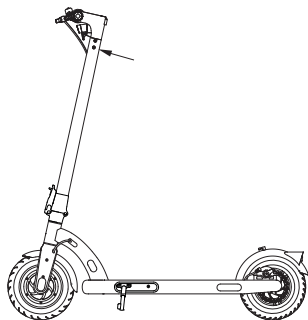
2. Lift the stem up completely until it is in an upright and locked position. Lift the folding safety lock, and push the quick-release lever inward to its end.



3. Install the handlebars onto the stem, making sure to install the handlebar in the correct direction.



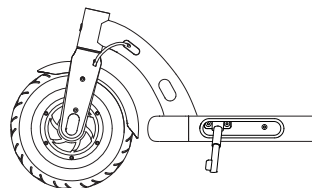
4. Pre-tighten all six screws using the included wrench. Make sure the handlebar is correctly installed before tightening the screws thoroughly.



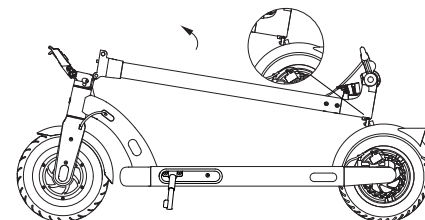
**Safety tips:** Before each ride, please check to ensure that the screws, folding safety lock, and other linkage parts and components are not loose.

## 5. Deployment Steps

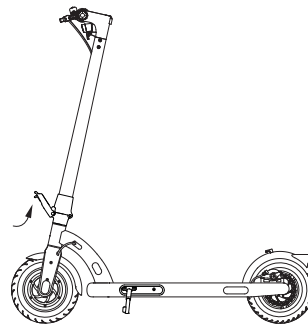
1. Open the kickstand.



2. Pull the buckle upward to engage its release from the hook.



3. Raise the stem back up, lift the folding safety lock, and push the quick-release lever inward to the end.

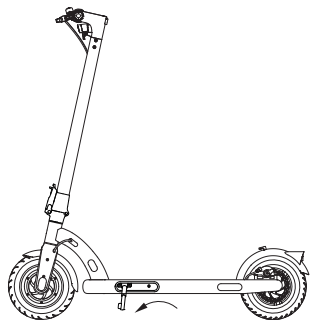


**Safety Tips:** When lifting the front part of the N40 scooter, NEVER put your hands between the joints as it can result in serious and painful injuries.

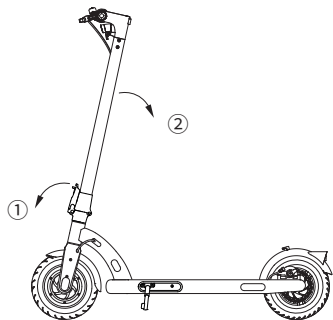
## 6. Folding Steps

The scooter **MUST** be turned off before being folded. Since the product can be folded, for your protection and safety, do not step on or turn the folding safety lock when riding.

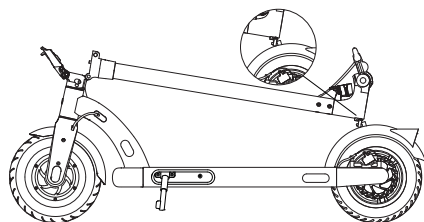
1. Open the kickstand.



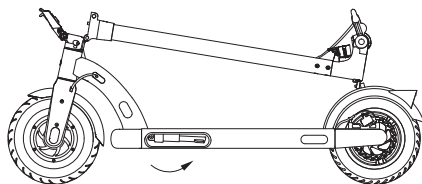
2. Hold the stem, lift the folding safety lock, and open the quick-release lever, then fold the stem.



3. Align the buckle with the hook and secure them together.

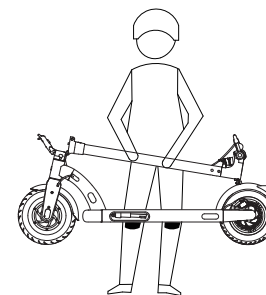
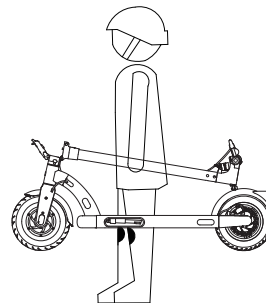


4. Fold up the kickstand to complete scooter folding process.



## 7. Carry

Hold the stem with either one hand or both hands to carry.



## 8. Charging

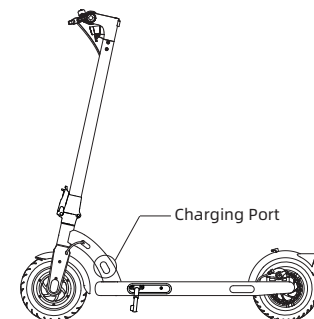
**Note:** Please always use the original charger. If damaged, please contact the manufacturer to replace.

1. Open the rubber protector plug of the charging port.
2. Plug the charger into the charging port.
3. Close the rubber protector plug after charging.

The scooter is fully charged when the LED on the charger changes from red (charging) to green.

### Warning!

- Do not touch the interface when charging, be careful of electric shock.
- Please check and make sure the power is off before charging.
- NEVER turn on the power when charging.
- Do not use this product when charging to avoid damages.
- It is recommended to only charge at temperatures between 0-45 °C / 32-113 °F.
- Please keep the scooter body away from heat sources, open flames, and flammable and/or explosive gases (pressurized and liquid states).

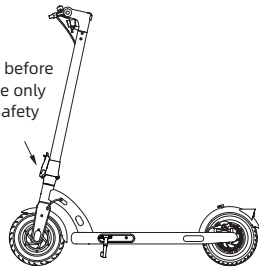




## 9. Correct Riding Method

1. Check the scooter thoroughly before each ride, and ride only after the folding safety lock is engaged.
2. Wear well-fitted flat heeled or athletic shoes when riding this product.
3. Please practice riding safely in an open space.
4. Keep away from vehicles and crowded areas. Please drive on the roads or areas as stipulated by local laws.
5. Safety helmet and protective equipment must always be worn while riding.
6. Rider age range should ideally be between 16 and 50 years old (inclusive).
7. You should not drive on uneven ground. If there are any obstacles, please stop riding, fold up N40, or walk across the blocked passage with product.
8. Avoid riding in rainy or snowy weather, or at night, and keep away from cars to prevent sudden stops or accidents.
9. The maximum load capacity of the product (user plus luggage) is 100 kg / 220.5 lbs.
10. The ideal height of the rider should be between 1.2 m to 2.0 m. (inclusive).
11. Do not hang or place objects on the scooter body or its handlebars.
12. This product is a personal riding product and should NEVER be used for stunt riding.
13. Users should abide by local laws and regulations.
14. It is recommended that the front and rear lights are checked before each ride.
15. Do not attempt to modify or adapt this product.
16. Never use replacement parts other than professionally produced parts provided by the original manufacturer.

Check the scooter before each ride, and ride only after the folding safety lock is engaged



Never use any replacement parts not produced by the manufacturer, nor allow repair by third-parties other than those approved by the manufacturer. You should understand that following the instructions and warnings in this manual can reduce risks, but will not eliminate all risks. Please always remember that you may be at risk of losing control, collisions, and falls while using the scooter. Whenever entering a public area, please abide by the local laws and regulations. Just like all vehicles, the faster you drive a scooter, the longer it takes to stop. On smooth ground, emergency braking may also cause the wheel to slip or the driver to fail. Therefore, it is very important to stay alert and keep a reasonably safe distance from all other people and vehicles. When driving into unfamiliar areas, always stay alert and drive at lower speeds.

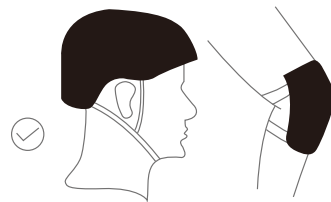
### Warning!

1. This product should be ridden on the roads and areas stipulated by local laws. It is forbidden to ride outside the roads and areas as stipulated by local laws. It is forbidden to ride on highways.
2. When crossing obstacles, stop riding and fold up the scooter, or slow down to pass safely.
3. When passing pedestrians, or navigating blind corners, please sound the bell to alert people of your presence.

## 10. Riding Instructions

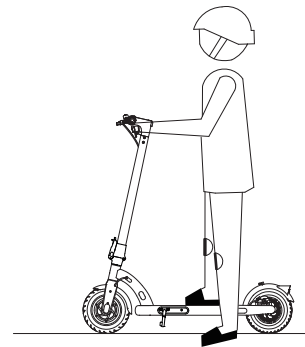
### Riding Preparation

1. Choose an open space suitable for riding.
2. Ride on flat and smooth roads.
3. Unfold the product according to the instructions and wear protective equipment.
4. Wear comfortable shoes that fit your feet well, yet are suitable for activity.
5. Keep away from vehicles and crowded places.
6. Protect yourself and others under all circumstances.



### Start Riding

1. Press the power button to turn the scooter on.
2. Place one foot on the deck and the other foot on the ground.
3. Slide the scooter body forward and gently press the accelerator, the scooter will move forward slowly.
4. When riding, hold the handlebar tightly with both hands to avoid injury, or any falls due to loss of balance.
5. Once the scooter is running smoothly, move the other foot onto the pedal. When pressing the accelerator, the greater the acceleration angle applied, the faster the scooter speed.



### Parking

1. Under normal circumstances, if you hold the left brake handle, the scooter will power off the accelerator and brake immediately. The greater the grip angle, the greater the braking force.
2. In case of emergency, hold the left brake lever tightly to activate the front wheel electromagnetic braking and rear wheel friction braking. The rear brake disc will heat up rapidly during use. Please do not ever touch it as doing so may result in harm or burns.

## 11. Maintenance

### Lubrication

During maintenance, add a small amount of grease or lubricant to the folding part every 6 months. Check the tightness of the screws on the scooter every 3 months and tighten any loose screws.

### Battery

Please fully charge the battery before the first use of the scooter.

Charging will not damage the battery. If this product is not used for a long time, please make sure it is charged at least every 3 months.

### Storage and Daily Maintenance

The scooter should always be turned off before being cleaning.

Please never leave the scooter in the hot sun or wet place for extended periods of time.

Please keep the scooter clean.

Do not clean this scooter with a high pressure hose or nozzle.

Please never scrub with corrosive soaps or solvents.

### Inflate the Tire

Check the tire pressure every month, and inflate the tires if the pressure is too low. The recommended tire pressure is 35 psi.

### Do not make any modifications to the N40 scooter

Please never refit or modify the scooter in any way, including the steering column and sleeve, rod, folding parts, and rear brake assembly.

### Warning!

- It is recommended to check the folding device, shock absorber, wheel and axle of the scooter regularly. If there is wear, please replace them promptly.
- It is recommended that the frame and front fork are regularly checked. Long term use may lead to loosened screws. Clean and tighten the screws regularly if needed.
- Please replace any parts in case of failure, damage, or malfunction.
- When the parts exceed the expected service life, please replace them in due time.

## 12. Specifications

Product	Name	NAVEE Electric Scooter N40
	Model	NKP21111-A25
Dimensions	Vehicle: L x W x H (mm) <sup>[1]</sup>	1135 x 500 x 1172
	After Folding: L x W x H (mm)	1135 x 500 x 475
Net Weight	Vehicle Net Weight (kg)	14.5
Rider	Load Range (kg)	25-100
	Age (years)	16-50
	Body Length (cm)	120-200
Assembled Electric Scooter	Max. Speed (km/h)	25
	General Range (km) <sup>[2]</sup>	Approx. 40
	Max. Climbing Angle (%)	Approx. 12
	Suitable Surfaces	Cement or asphalt road, with benches of less than 1 cm or crevices narrower than 3 cm
	Operating Temperature (° C)	-10 to 55
	Storage Temperature (° C)	0 to 45
	IP Rating	IPX4
	Charging Time (h)	Approx. 7-8
Battery Pack	Model	FS005-01
	Nominal Voltage (VDC)	37
	Max. Charge Voltage (VDC)	42.5
	Rated Energy (Wh)	370
	Intelligent Battery Management System	Over-heating, short circuit, over-current, over-discharge, and over-charge protection
	Normal Charging Temperature Range (° C)	0 to 45
Wheel Motor	Rated Capacity (Ah)	10
	Rated Power (kW; W)	0.35; 350
Battery Charger	Output Power (kW; W)	0.063; 63
	Input Voltage (VAC)	100-240
	Max. Output Voltage (VDC)	42.5
	Rated Output (VDC; A)	42.0; 1.5
Tire	Model <sup>[3]</sup>	FY0684201500
	Front & Back Tires	10-inch pneumatic tire
Bluetooth	Frequency Band (s)	2.4000-2.4835 GHz
	Max. RF Power (dBm)	8

1. Vehicle height: From the ground to the top of the scooter.

2. General range: Measured when there is no wind and at 25° C, the scooter's fully charged to ride at a constant speed of 15 km/h on a flat surface with a load of 75 kg.

3. To recharge the battery, only use the battery charger provided in the package. Please see battery charger parameters in Specifications.

## 13. FAQ

When the product fails, please refer to the following methods when trying for a solution:

Problem Type	Reason	Solution
The display screen is black.	This scooter is exposed to direct sunlight or heat for a long time.	Put the scooter in a cool place for a period of time until cooled enough for use.
The value is inconsistent with the actual value.	Incorrect or missing parameter setting.	Hold down the power button to turn off and then press again to restart the scooter.
The digital display is dim.	Poor battery contact or no battery power.	Turn off the power, and then turn it on again. If the fault still exists after the battery is charged, please contact the manufacturer or dealer.
The stem becomes unstable	The screw at the joint of the stem and the folding seat is loose.	Lower the column, loosen the three screws in order to raise the column, next tighten the screws at the back of the pole, and then lower the pole and finally tighten the three previously loosened screws to correct the problem.
If the product cannot operate normally, please check whether the following checks have been completed.	a. Check that the power is on. b. Check the battery level on the display. c. Check whether the left brake lever and rear disc brake are properly in place. d. Check that all sockets and connections are properly connected. If all steps have been completed and the product still does not work properly, please contact the manufacturer or dealer.	
The controller is damaged.	Do not replace the controller without authorization. Please contact the manufacturer or dealer, do not disassemble the product without authorization.	

## 14. Troubleshooting

Error	Error Message	Solution
E1	Rx Communication Failure	Check whether the tail light is on, if not, replace the controller or instrument. If it is on, please check whether the wire connection between controller and instrument.
E2	Braking Error	Check the wire connection or replace the brake level.
E3	Accelerator Error	Check the wire connection or replace the accelerator.
E4	Wheel Motor Error	Check whether the wheel motor and the controller cord are well connected or replace the motor.
E5	Controller Error	Check the controller wire connection or replace the controller.
E6	Overheating Warning	Wait until the battery temperature normalizes before resuming use.

## 15. Certification

### EU Declaration of Conformity



This device meets the EU requirements on the limitation of exposure of the general public to electromagnetic fields by way of health protection.

Hereby, Brightway Innovation Intelligent Technology (Suzhou) Co., Ltd. declares that the radio equipment type NKP21111-A25 is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address: [www.naveetech.com](http://www.naveetech.com)



Hereby, Brightway Innovation Intelligent Technology (Suzhou) Co., Ltd. declares that the radio equipment type NKP21111-A25 is in compliance with the Radio Equipment Regulations 2017, Supply of Machinery (Safety) Regulations 2008 and the Restriction of the Use of Certain Hazardous Substances in Electrical and Electronic Equipment Regulations 2012. The full text of the UK declaration of conformity is available at the following internet address: [www.naveetech.com](http://www.naveetech.com)

## 15. Certification

### European Union Compliance Statement Battery recycling information for the European Union



Batteries or packaging for batteries are labeled in accordance with European Directive 2006/66/EC and amendment 2013/56/EU concerning batteries and accumulators and waste batteries and accumulators. The Directive determines the framework for the return and recycling of used batteries and accumulators as applicable throughout the European Union. This label is applied to various batteries to indicate that the battery is not to be thrown away, but rather reclaimed upon end of life per this Directive.

In accordance with the European Directive 2006/66/EC and amendment 2013/56/EU, batteries and accumulators are labeled to indicate that they are to be collected separately and recycled at end of life. The label on the battery may also include a chemical symbol for the metal concerned in the battery (Pb for lead, Hg for mercury, and Cd for cadmium). Users of batteries and accumulators must not dispose of batteries and accumulators as unsorted municipal waste, but use the collection framework available to customers for the return, recycling, and treatment of batteries and accumulators. Customer participation is important to minimize any potential effects of batteries and accumulators on the environment and human health due to the potential presence of hazardous substances.

Before placing electrical and electronic equipment (EEE) in the waste collection stream or in waste collection facilities, the end user of equipment containing batteries and/or accumulators must remove those batteries and accumulators for separate collection.

### Waste Electrical and Electronic Equipment (WEEE) Directive



All products bearing this symbol are waste electrical and electronic equipment (WEEE as in directive 2012/19/EU) which should not be mixed with unsorted household waste. Instead, you should protect human health and the environment by handing over your waste equipment to a designated collection point for the recycling of waste electrical and electronic equipment, appointed by the government or local authorities. Correct disposal and recycling will help prevent potential negative consequences to the environment and human health. Please contact the installer or local authorities for more information about the location as well as terms and conditions of such collection points.

### Restriction of Hazardous Substances Directive (RoHS)

This Brightway Innovation Intelligent Technology (Suzhou) Co., Ltd. product, with included parts (cables, cords, and so on) meets the requirements of Directive 2011/65/EU on the restriction of the use of certain hazardous substances in electrical and electronic equipment ("RoHS" recast or "RoHS 2").

## 16. Warranty and service

If the product is within the warranty period from the date of your purchase, we will repair, replace or return it free of charge as the case may be if it is confirmed by the manufacturer or dealer that it is faulty or damaged due to quality defects under normal use. Unless otherwise specified by relevant laws, the product or component used for replacement may not be new, but nevertheless performs well and is equivalent, at least, to the original product or component in function. The warranty period is calculated from the first date of purchase of the product, subject to the invoice date. If there is no valid invoice, the warranty period shall be calculated from the date of delivery plus thirty (30) days. If the invoice date is later than the actual delivery date of the product, the warranty period shall be calculated from the actual delivery date. The repaired or replaced products shall continue to enjoy the warranty for the rest of the warranty period, but not less than thirty (30) days. For warranty application, please contact the manufacturer or distributor of the product and follow the instructions. When applying for warranty, an accurate, complete and clear valid sales invoice should be provided.

The above warranty does not apply to failure, malfunction or damage caused by: (a) misuse, abuse or improper transportation, maintenance or storage, such as but not limited to use, storage or maintenance under improper temperature, humidity or other improper environmental conditions; (b) force majeure or accidents, network or power interruption and other reasons beyond our reasonable control; (c) repair or removal without authorization from the manufacturer; (d) the way in which damage has been caused by any third party products or services shall be specified (purposes other than those for which the product has been designated or intended: (f) using the product in violation of the product instructions: (g) using the product for commercial purposes; or (h) the accumulated mileage recorded by the scooter body has exceeded 2000 km. Normal wear and tear or aging, scratches, abrasions and problems caused by the use of coatings, solvents or other chemicals during general use of the product do not fall within the scope of the warranty. If the original identification label of the product is changed or damaged, this warranty will be invalid. The integrity and completeness of the products and of the attached materials are not within the scope of the warranty.. You should inspect the products on the spot when receiving them and object immediately to any ascertained discrepancy/ies.

The above warranty statement applies to our products. This warranty grants the specific legal rights and other rights you may have according to the law. Nothing in this document affects your rights in a fashion that is not susceptible of exclusion or restriction in accordance with law.

### Warranty information for the product:

Type	Warranty content	Warranty period
Controller	Controller assembly and central warehouse dashboard	12 months
Lithium battery	Lithium battery pack and protection board	12 months
Main body	Frame assembly, hub motor, front body, rear hub, brake assembly, folding assembly, vertical bar, front fork, rear fork, vertical bar rotating parts, control bus, braking line	12 months
Enclosure	Charger, brake handle, thumb accelerator	6 months

## 16. Warranty and service

Reminder: The following consumables delivered with the scooter upon purchase are not covered by the warranty: inner and outer tires, front lamp assembly, instrument cover, handle cover, fender, rear tail lamp, decorative cover, foot support, charging port seat, rubber plug and scooter kit. When repairing and replacing parts, do not use any replacement parts other than professional parts provided by the original manufacturer. For replacement, please contact the manufacturer.

This product is the same as any mechanical parts. The scooter can bear high stress and wear. Various materials and components ( scooter's machinery, axle) may react differently to wear or fatigue. If the component have reached the expected service life, they may break suddenly, causing the risk of injury. If any problem is found, please repair and replace the parts in time. If there are cracks, scratches and discoloration in the area under high load, it indicates that the component has exceeded its service life. Please contact the manufacturer or dealer to replace the component as soon as possible.

### Warranty card

When purchasing the product, we recommend that you clearly fill in the following information and affix the sales seal to protect your legitimate rights and interests:

User's information	Full name		E-mail	
	Mailing address			
	Contact number		Postal Code	
Product information	Name of the product		Sales date	
	Product model		Invoice number	
Vendor information	Name		Contact number	
	Address		Postal Code	
<p>Note:</p> <ol style="list-style-type: none"> <li>1. This form shall be confirmed by the seller's seal</li> <li>2. For products applicable to relevant "three guarantees" regulations, this warranty card is equivalent to "three guarantees certificate":</li> <li>3. The maintenance record is subject to the voucher issued by the authorized service organization. Please keep it in a safe place after applying for service.</li> </ol>				

## 1. Consignes de sécurité

**IMPORTANT !** Lisez attentivement ces consignes avant d'utiliser le produit et conservez-les pour vous y référer ultérieurement.

Rendez-vous sur [www.naveetech.com](http://www.naveetech.com) pour consulter l'e-manuel détaillé.

- Ce produit n'est pas destiné à être utilisé par des personnes (y compris des enfants) aux capacités physiques, sensorielles ou mentales réduites ou manquant d'expérience et de connaissance, sauf s'ils sont sous la surveillance d'une personne responsable de leur sécurité ou s'ils ont reçu des instructions sur la manière d'utiliser le produit. Les enfants doivent être surveillés pour s'assurer qu'ils ne jouent pas avec le produit.
- Ce produit est conçu pour des personnes de plus de 16 ans et aux personnes dont les capacités physiques, sensorielles ou mentales sont réduites ou qui manquent d'expérience et de connaissances, à condition qu'ils aient reçu une surveillance ou des instructions concernant l'utilisation de l'appareil en toute sécurité et qu'ils comprennent les risques encourus. Les enfants ne doivent pas jouer avec l'appareil. Le nettoyage et l'entretien par l'utilisateur ne doivent pas être effectués par des enfants sans surveillance.
- Le produit doit être utilisé uniquement avec le bloc d'alimentation fourni.
- Portez un casque et des protections des coudes et des genoux pour éviter les blessures en cas de chute. Une conduite inappropriée peut provoquer des chutes ou des accidents graves
- La trottinette doit être utilisée par une seule personne à la fois. Portez des chaussures quand vous utilisez la trottinette. N'utilisez pas la trottinette à d'autres fins que celle prévue. Cette trottinette n'est pas prévue pour effectuer des acrobaties.
- Ce produit est recommandé pour les personnes âgées de plus de 16 ans et de moins de 50 ans Les personnes pour lesquelles ce produit n'est pas adapté incluent : (1) les personnes étant sous influence de l'alcool ou de drogues, (2) les personnes étant dans l'incapacité d'entreprendre des activités physiques intenses en raison de leur santé ou de leur condition physique, (3) les personnes étant dans l'incapacité de garder leur équilibre ou ne pouvant garder leur équilibre en raison d'une déficience motrice, (4) les personnes dont le poids est supérieur à la limite autorisée pour le produit, (5) les femmes enceintes, (6) les personnes souffrant d'un handicap visuel et/ou auditif.
- Respectez les lois et réglementations locales quand vous roulez. Ne roulez pas dans les endroits interdits par les lois locales.
- Quand vous roulez dans des pays ou des régions où il n'existe aucun standard ni aucune réglementation national(e) pertinent(e), veillez à suivre strictement les consignes de sécurité de ce manuel d'utilisation à l'attention des conducteurs. Brightway innovation Intelligent Technology (Suzhou) Co., Ltd. n'assumera aucune responsabilité directe ou conjointe pour les pertes matérielles, personnelles, les accidents, les litiges d'ordre juridique et autres événements préjudiciables pouvant causer des conflits d'intérêt en raison d'un non-respect des consignes d'utilisation.
- Ne roulez pas sur les voies de circulation ou les zones résidentielles où les véhicules et les piétons sont tous deux autorisés. Quand vous passez par un endroit destiné aux piétons et où ils ont la priorité, comme un passage piéton, descendez pour marcher avec la trottinette à la main.
- Ne choisissez pas pour votre première sortie des endroits où les enfants, les piétons, les animaux domestiques, les vélos ou autres obstacles et dangers potentiels peuvent survenir.
- Effectuez une inspection de base de la trottinette électrique avant chaque sortie. En cas de situation anormale, comme des pièces desserrées, une alerte de batterie faible, des pneus dégonflés ou une usure excessive des pneus, des sons étranges, des dysfonctionnements et autres situations anormales, arrêtez immédiatement de rouler et faites appel à un professionnel.
- Pour rouler en toute sécurité, vous devez voir clairement ce qui est en face de vous et être clairement visible pour les autres.